

**AGENDA**  
**NEWTON UTILITY ADVISORY BOARD**  
**TUESDAY, DECEMBER 20, 2011**  
**7:30PM**

**I. ROLL CALL**

MR. CAFFREY    MRS. UNHOCH    MR. VRAHNOS    MR. LAWLER    MR. PHAM

ALSO IN ATTENDANCE:

DAVE SIMMONS, P.E. ., WATER OPERATOR  
PAUL BALDWIN, WATER/SEWER SUPERVISOR  
JACKI SHACKLETON, UTILITY COLLECTOR

**II. OPEN PUBLIC MEETINGS ACT STATEMENT**

**III. APPROVAL OF MINUTES -    OCTOBER 18, 2011**

**IV. NEW BUSINESS**

REQUESTS FROM UTILITY CUSTOMERS

1.     MICHAEL & NANCY TUCCI – CUSTOMERS ARE REQUESTING WAIVER OF DELINQUENT PENALTIES FOR THE THIRD QUARTER BECAUSE THEY CLAIM TO HAVE BEEN TOLD THAT THE BILL WAS DUE OCTOBER 31, 2011. CUSTOMER CLAIMS TO NOT HAVE RECEIVED REMINDER EXTENDING THE DUE DATE.
  
2.     PATRICK MCKERNAN - CUSTOMER WOULD LIKE CREDIT FOR SEWER FEES FOR THIRD QUARTER BILL BECAUSE HE FILLED HIS POOL AND USED AN UNDERGROUND SPRINKLER SYSTEM THROUGHOUT THE SUMMER. CUSTOMER WOULD LIKE THE DELINQUENT PENALTY WAIVED AS WELL, DUE TO THE LARGE AMOUNT OF THE BILL.
  
3.     THIERRY DARCHE – CUSTOMER CLAIMS THAT HE DID NOT RECEIVE NOTICE EXTENDING THE DUE DATE AND WAS NOT AWARE THAT A BILL WAS DUE UNTIL HE RECEIVED THE DELINQUENT NOTICE. REQUESTING WAIVER OF PENALTIES.
  
4.     ANTHONY CREGO – METER WAS STUCK FOR MULTIPLE QUARTERS. CUSTOMER IS REQUESTING A PAYMENT PLAN TO PAY FOR HIGH BILL.

**V. OLD BUSINESS**

- a.    WATER FILTRATION PLANT UPDATE

**b. WASTEWATER TREATMENT PLANT UPDATE**

**VI. TOWN ENGINEER'S REPORT**

**VII. PUBLIC TO BE HEARD**

**VIII. ADJOURNMENT**